

Regain Control of Your IT Lifecycle

Identify Inefficiencies, Reduce Risk, and Build a Predictable IT Operating Model

“51% of digital and IT professionals are concerned about the level of technical debt they have.”

Forrester Research, Inc.
The Doom Loops Of Technical Debt

Why Connection?

With over 40 years of IT industry expertise, Connection is your trusted partner for Managed Digital Workspace services. As one of the most flexible providers in the market, we ensure your IT operations are in capable hands, allowing you to focus on what truly matters: driving your business forward.

GROUNDING IN INDUSTRY-LEADING FRAMEWORKS



To learn more about our Lifecycle Assessment, contact your Account Team today!

1.800.998.0067

www.connection.com/services

IT leaders know that governance and controls are critical, but without visibility into how processes perform across the lifecycle, inefficiencies, cost leakage, and risk often go unchecked.

Our Lifecycle Assessment is a structured, outcome-driven evaluation of how IT operates as a business—pinpointing where time, money, and performance are lost—that delivers a clear, execution-ready roadmap for improvement.

What We Uncover

Our Lifecycle Assessment is a process-first, tool-agnostic evaluation of how your IT organization operates across the full asset lifecycle from procurement to retirement. We look beyond the technology to analyze your business processes, including IT-adjacent functions like finance, supply chain, and HR, to deliver a clear blueprint for sustainable improvement.

- Full visibility into IT spend and cost drivers
- Reduced operational risk through gap identification
- Standardized workflows for scalable operations
- Customized roadmap to accelerate refresh cycles
- IT-to-business alignment across all functions

Our Approach

We utilize a structured, three-stage approach grounded in industry-leading frameworks to deliver measurable, sustainable outcomes.

01

Initiate

Align on Outcomes and Establish the Baseline

Validate desired business outcomes, define engagement scope, and collect objective, multisource data across your lifecycle stages.

02

Analyze

Identify Gaps, Risks, and Root Causes

Normalize data to identify patterns, build a shared understanding of your current baseline, and prioritize gaps by risk and value impact.

03

Design and Transition

Build the Future-state Operating Model

Define an integrated future-state operating model and deliver an actionable roadmap with milestones, dependencies, and an executive-ready report.

Walk away with a clear, execution-ready plan to improve how IT runs, reduce risk, and deliver predictable business outcomes.